

# Paradise Pet Resort

## CUSTOMER INFORMATION FORM

### Owner

First \_\_\_\_\_ Last \_\_\_\_\_ Date: \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone: (home) \_\_\_\_\_ (cell) \_\_\_\_\_ (work) \_\_\_\_\_

Email Address \_\_\_\_\_

How did you hear about our business? \_\_\_\_\_

### Emergency Contact Information

Name \_\_\_\_\_

Telephone Number(s) \_\_\_\_\_

Relationship to Owner \_\_\_\_\_

Persons Authorized to Pick Up or Drop Off my Pets: \_\_\_\_\_

### Pet Information

**Pet #1: Name** \_\_\_\_\_ **Age** \_\_\_\_\_ **Weight** \_\_\_\_\_ **Sex** **F** or **M**

**Breed/Species** \_\_\_\_\_ **Color** \_\_\_\_\_ **Birth Date** \_\_\_\_\_ **Spay/Neutered?** **Y** or **N**

**Social with People?** **Y** or **N** \_\_\_\_\_ **Social with Dogs?** **Y** or **N** \_\_\_\_\_

**Behavior issues we should know about?(describe)** \_\_\_\_\_

**Medications and Health issues** \_\_\_\_\_

**Pet #2: Name** \_\_\_\_\_ **Age** \_\_\_\_\_ **Weight** \_\_\_\_\_ **Sex** **F** or **M**

**Breed/Species** \_\_\_\_\_ **Color** \_\_\_\_\_ **Birth Date** \_\_\_\_\_ **Spay/Neutered?** **Y** or **N**

**Social with People?** **Y** or **N** \_\_\_\_\_ **Social with Dogs?** **Y** or **N** \_\_\_\_\_

**Behavior issues we should know about?(describe)** \_\_\_\_\_

**Medications and Health issues** \_\_\_\_\_

**Pet #3: Name** \_\_\_\_\_ **Age** \_\_\_\_\_ **Weight** \_\_\_\_\_ **Sex** **F** or **M**

**Breed/Species** \_\_\_\_\_ **Color** \_\_\_\_\_ **Birth Date** \_\_\_\_\_ **Spay/Neutered?** **Y** or **N**

**Social with People?** **Y** or **N** \_\_\_\_\_ **Social with Dogs?** **Y** or **N** \_\_\_\_\_

**Behavior issues we should know about?(describe)** \_\_\_\_\_

**Medications and Health issues** \_\_\_\_\_

### Health Information

**Veterinarian Hospital** \_\_\_\_\_ **Vet Name** \_\_\_\_\_

**Street Address** \_\_\_\_\_ **City** \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

**\*Proof of current vaccinations is required for all dogs (Distemper, Rabies, and Bordatella) and Cats (Rabies and FVRCP). (SEE REVERSE)**

## RELEASE OF LIABILITY

This Customer Information Form and Release of Liability (this "Agreement") is made and entered into as of the date below between Wine Dog Inc. (Paradise Pet Resort) and the dog owner whose signature appears below ("Owner").

Wine Dog Inc. (hereafter referred to **Paradise Pet Resort** in this agreement) and Owner agree as follows:

- 1.** Owner agrees to pay Paradise Pet Resort's rates for all dog care and boarding services provided by Paradise Pet Resort from the time the dog is checked into Paradise Pet Resort until the dog is picked up. Payment for all services is due upon check-out of the dog.
- 2.** By signing this agreement, the owner represents and warrants to Paradise Pet Resort that (a) the dog is current on all vaccinations, (b) the dog is free of all fleas, ticks, worms and other insects and parasites, (c) the dog has no current illness or injury, (d) the dog has not bitten or exhibited other aggressive behavior towards any person or animal except as has been disclosed on the Paradise Pet Resort Customer Information Form, and (e) all information given about the dog is accurate and complete. Paradise Pet Resort reserves the right to refuse to provide services for or to deny admittance to the pet for any reason at any time at Paradise Pet Resort's sole and absolute discretion.
- 3.** Paradise Pet Resort shall exercise reasonable care for the dog while the dog is in Paradise Pet Resort's facility. If interactive daycare or boarding is provided, Owner recognizes and accepts potential risks involved in such activity, including but not limited to possible scratches or bites.
- 4.** TO THE MAXIMUM EXTENT PERMITTED BY LAW, OWNER (A) HEREBY RELEASES AND AGREES TO HOLD HARMLESS WINE DOG INC. AND ITS OFFICERS, OWNERS, EMPLOYEES AND AGENTS (TOGETHER REFERRED TO AS PARADISE PET RESORT IN ALL SECTIONS) FROM ANY AND ALL LIABILITY FOR ANY INJURY OR ILLNES SUFFERED BY HIS OR HER DOG WHILE IN PARADISE PET RESORT'S CARE, AND (B) AGREES NOT TO INITIATE ANY LEGAL PROCEEDINGS AGAINST PARADISE PET RESORT WITH RESPECT TO SUCH RELEASED CLAIMS. IN NO EVENT WILL PARADISE PET RESORT BE LIABLE FOR SPECIAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, EVEN IF ADVISED OF THEIR POSSIBLE EXISTENCE. OWNER SHALL INDEMNIFY, DEFEND AND HOLD PARADISE PET RESORT HARMLESS FROM AND AGAINST ANY AND ALL LOSSES, LIABILITIES, DAMAGES, CLAIMS, FINES, COSTS, PENALTIES AND EXPENSES (INCLUDING ATTORNEYS' FEES) ARISING FROM OR RESULTING FROM (A) ANY BREACH OF THE REPRESENTATIONS, WARRANTIES OR COVENANTS CONTAINED IN THIS AGREEMENT, OR (B) ANY ACTS OR BEHAVIOR OF THE DOG WHILE IN THE CARE OF PARADISE PET RESORT, INCLUDING INJURY TO STAFF OR OTHER ANIMALS OR DAMAGE TO FACILITIES.
- 5.** Owner specifically represents that he or she is the owner of the dog, free and clear of all liens and encumbrances and that he or she is authorized to agree to the terms of this Agreement.
- 6.** **If the dog becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, or in the event of a death, Paradise Pet Resort, in its sole and absolute discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner. Except in the case of an emergency, Paradise Pet Resort will attempt to contact Owner or the designated emergency contact prior to administering such care. Paradise Pet Resort shall not be responsible for any damage or injury to the dog resulting from any failure to provide veterinary care or from the acts or omissions of a veterinarian or other person administering care.**
- 7.** This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Paradise Pet Resort. This Agreement is governed by the laws of the State of California, without regard to its conflicts of law principles. If any Provision of this Agreement is determined to be unenforceable, such provision will be deemed severed and the remaining provisions of this Agreement will continue in full force and effect.
- 8.** Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled by arbitration administered in accordance with the Commercial Arbitration Rules of the American Arbitration Association. The Arbitrator's decision shall be final and binding and judgment upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. The arbitrator shall not be authorized to assess special, punitive, indirect, or consequential damages against either party.

BY SIGNING BELOW, OWNER AGREES THAT HE OR SHE HAS READ AND UNDERSTOOD THIS AGREEMENT AND AGREES TO BE LEGALLY BOUND BY ITS TERMS.

Signature: \_\_\_\_\_ Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_